

Website Hosting Terms and Conditions

This page (together with the documents referred to on it) tells “you” the terms and conditions on which “we” will supply Website Hosting Services on “our” website (www.solelyweb.com) to “you”. Please read these terms and conditions carefully and make sure that “you” understand them before ordering. You should understand that by ordering any of “our” Website Hosting “Services”, “you” agree to be bound by these terms and conditions.

We recommend that you print a copy of these terms and conditions for future reference.

Terms – Website Hosting Terms and Conditions

References to “You”, “Customer” and “Your” shall be to you as the customer or client. References to “Solelyweb”, “We”, “Our” and “Us” shall be to Solelyweb Limited.

1. INFORMATION ABOUT US

We operate the website www.solelyweb.com. We are Solelyweb Limited, a company registered in England and Wales under company number 11074916 and with “our” registered office at 144 Higham Road, Haringey, N17 6NS. Our contact email address is info@solelyweb.com.

2. SCOPE OF THE AGREEMENT

2.1 The Terms are subject to the General Terms and Conditions which are available to view on “our” website and can be found here. “You”, the client acknowledges and accepts that these Terms, Website Hosting are attached and made integral part of the General Terms and Conditions. Where a conflict, discrepancy or confusion arises between these General Terms and Conditions and the Website Hosting Terms and Conditions, the Website Hosting Terms and Conditions shall prevail.

2.2 By using “our” site or “our” services, “you” confirm that “you” accept the terms of this policy and that “you” agree to comply with them.

2.3 “We” amend these terms from time to time. Every time “you” wish to use “our” site, please check these terms to ensure “you” understand the terms that apply at that time.

3. HOSTING SERVICES

3.1. Free Domain Name

We provide free domain names with every Agreement for Hosting Services for a period of 12 months from the date of the relevant Order Acceptance. Free domain name you can choose from include; .com, .co.uk, .uk, .org, .me.uk, org.uk, .tel, .de, .nl, .es, .eu, .fr, .one, .art, .business, .click, .club, .cymru, .company, .futbol, .work, .education, .space, .wales, .link, .xyz, .picture, .ngo, .net, .biz, .mobi. Alternately, if you would like a domain not listed above such as .net, .info, .adult etc, you will be have to pay for registration fees. If you already have a host but want to benefit from our unlimited cloud platform, you can ask us to migrate your domain and website to our platform. You can add an unlimited number of domains to the same Agreement for Hosting Services at any time, either by transferring your domains to us, creating new domains, or just pointing your DNS to our name servers.

3.2. Domain Name Registration Period

Domain names registered under the Website Hosting Services will be registered for a period of 12 months unless we inform you otherwise.

3.3. Domain Names Cost

Where we provide a domain name to you free of charge in accordance with Paragraph 2.1, if you terminate the Website Hosting Services to which that free domain name relates within the initial registration period of the domain, you will be responsible to pay to us the registration fee that you would have paid to us for that domain name if we had not provided

it to you free of charge, where such fees are listed on the Website and updated from time to time. We reserve the right to require full payment of such fees to us prior to us releasing or migrating the domain name to a third party host.

3.4. Domain Registration Service

All of this is subject to the Domain Registration Services Terms and Conditions.

3.5. Email Traffic

Where the Services allocate any email account to you, we do not warrant that any email sent to that email account will be received by you nor that any email sent by you from that account will be delivered to any intended recipient. You acknowledge that we use incoming and outgoing email "spam" filtering for security purposes and such filtering may, in some cases, prevent email from being received by or sent from such email account. There is no facility to disable such filtering, and the thresholds of such are entirely at our discretion.

4. HOSTING SERVICE FEES

4.1. The Hosting Services Fee

The Website Hosting Services Fees are as set out on the Website at the time that you submit your Order, subject to General Terms and Conditions clause 8.

4.2. Payment

All payments of the Website Hosting Services Fees shall be made by you in accordance with the General Terms and Conditions unless expressly agreed between the Parties in writing.

4.3. Refund

If you are not completely happy with our provision of the Website Hosting Services within the first 14 days of the Order Acceptance, then you can cancel this Agreement and we will refund in full any Website Hosting Services Fees that you have paid to us except registered domain name.